

# **Position Profile**

Title: <u>Business Development Executive</u>

**Department:** Sales and Marketing

**Reports to:** Senior Director of Sales

## **Overall Responsibility:**

This position is responsible for the sale of industrial and electrical control systems for custom applications. This position is responsible for establishing, growing and maintaining relationship through our client base.

#### **Key Areas of Responsibility:**

- Support our client's business objectives.
  - Maintain a current database of all accounts and their respective requirements in your assigned territory.
  - o Develop knowledge of the competitive activity in your accounts.
  - Build a portfolio of growth opportunities and develop the necessary contacts and relationship.
  - o Maintain appropriate call frequencies and call documentation.
- Lead the customer interface and manage volume and revenue against contractual commitments utilizing the account planning process.
  - Develop and implement strategic account plans consistent with our client's marketing strategies and value proposition.
  - Lead the contract negotiations and ensure compliance against contract commitments.
  - o Manage price negotiations and secure the necessary approvals.
  - o Build multi-level relationships and contacts.
  - o Monitor customer needs and satisfaction and ensure problem resolution.
  - o Periodically assess SWOT and recommend any appropriate action.
- Develop customer proposals and surface new growth and product/service opportunities.
- Monitor and report on market, product, customer trends and competitive activity.
- Manage expenses against an assigned budget.
- Jointly with the Project Manager and the Systems Integrator, initiate technical projects that provide value and differentiation.
- Jointly with Finance, manage the company's credit exposure to individual accounts





### **Term of Employment:**

- Full time (40 hours per week), permanent.
- Salary based upon experience level.
- Eligible to participate in company incentive plan.
- Comprehensive benefit plan.

## **Qualifications:**

- Degree from a credited university or technical college in one or more of the following fields:
  electrical engineering, business, finance, marketing. MBA preferred but not obligatory
- Experience in the waste water, petrochemical, pulp & paper, food production or oil & gas industries with a minimum of 3-5 years in a technical sales role.
- Experienced candidates with 5+ years' experience in the Automation Industry combined with advanced commercial or business experience will also be considered.
- Strong communication, teamwork, and interpersonal skills.
- Strong Technical Aptitude with an firm understanding of the Automation Industry (PLC, HMI, SCADA, instrumentation, etc).
- Robust knowledge of the relevant industries and markets.
- Ability to work independently and be a self-starter.
- Ability to promote and accept change.
- Strong negotiating skills.
- Able to travel to support the assigned sales territory (estimated travel of less than 25%).